



SANTA CLARA COUNTY FIRE DEPARTMENT THE MONTHLY REPORT

NEWSLETTER

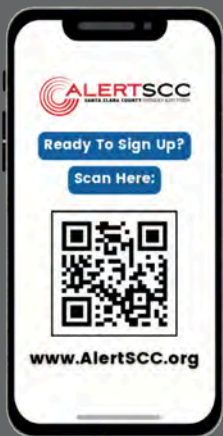
MAY 2026



FIFA WORLD CUP PREPARATIONS

As Santa Clara County prepares for FIFA, the Office of Emergency Management, County Fire, and many other agencies are working closely to ensure a safe environment for all. We encourage community members to stay informed and utilize these essential county resources:

- AlertSCC: Receive emergency notifications for fires, earthquakes, and other disasters. Available in multiple languages: AlertSCC.org
- Human Trafficking Hotline: Help protect the community by looking out for and reporting suspicious activity: humantraffickinghotline.org or 1-888-373-7888
- Text to 911: If you are unable to call, you can now text 911 in most areas of the county.



HIGHLIGHTS



Left to right: Captain Myles Caldwell, Captain Eric Hafemann, Battalion Chief Matt James, Captain James Harsh, Assistant Chief Art Tomasetti, Captain Brian Jacobs, Captain Brian Luke

PROMOTION CEREMONY

April 14, 2026

Our Spring Promotion ceremony acknowledged staff that have been recently promoted. Promotion is more than just a change in rank; it represents a commitment to taking on greater responsibility and a continued promise to protect and serve our community with excellence. We congratulate each and thank them for their dedicated leadership.



WILDFIRE PREPAREDNESS WORKSHOP

April 23, 2026

We hosted our first wildfire preparedness workshop of the season in April and would like to thank the Los Gatos community for joining us and the Redwood Estates Service Association for hosting. Discussion focused on creating defensible space, being prepared, staying informed, and identifying evacuation routes and safety zones. Please join one of our upcoming sessions to learn more and connect with community organizations that can offer additional preparedness resources.

UPCOMING WILDFIRE WORKSHOPS

Tuesday, June 2 | 6-8 PM
Joan Pisani Community Center
(Saratoga)

Wednesday, July 15 | 6-8 PM
Cupertino Community Hall

Thursday, August 27 | 6-8 PM
Los Altos Community Center

REGISTER NOW:
SCCFD.ORG



APRIL EVENTS



SATURDAY, APRIL 4

Firefighters responded to a residential structure fire on Alves Drive in the City of Cupertino. First arriving resources located a two story home with active fire. Firefighters searched the residence to confirm no occupants were inside. A second alarm was called to bring more resources to fight the fire and prevent spread. Firefighters were able to contain the fire to the building of origin and one adjacent storage shed. Santa Clara County Sheriff Deputies and PG&E were also on scene to assist. There were no reported injuries to any community members or emergency personnel.

SATURDAY, APRIL 18

On this date, Battalion 68, Engine 67, 68, 69 and Chief 72 responded to assist Gilroy Fire Department with a second alarm structure fire in a garden style apartment complex. The two agencies worked collaboratively utilizing automatic aid agreements to keep the community safe. Battalion 68 deployed their drone to get an aerial view of the fire and to check for hotspots during the overhaul phase of the fire. Leveraging technology in this manner helps keep firefighters safe and limits property damage.



WEDNESDAY, APRIL 22

At approximately 5:35 am, firefighters were dispatched to a report of a fire on the 20000 block of Saratoga-Los Gatos Rd. Saratoga Fire Engine 73 arrived on scene to find a large two-story home with smoke coming from the chimney. Two residents were standing on the second story balcony yelling for help and were safely evacuated with the family pet. A second alarm was dispatched along with PG&E, American Red Cross, Santa Clara County Sheriff's Office, and the City of Saratoga Building Department.



COUNTY COMMUNICATIONS DISPATCHER APPRECIATION

In recognition of National Public Safety Telecommunicators Week, SCCFD honored members serving at the Santa Clara County 9-1-1 Communications Center during an appreciation BBQ hosted on April 15 in partnership with Santa Clara County Firefighters Local 1165. Dispatchers serve as the vital first connection in every emergency. Over the past year, they supported more than 21,500 incidents, with about 66.3% EMS-related, 1.2% fire-related and 32.5% involving rescues, alarms, and other service calls. Working 24/7, dispatchers rapidly coordinate resources and provide critical pre-arrival instructions to first responders. Their professionalism and calm under pressure ensure help reaches those in need without delay. We thank our dispatchers for their dedication and service to our community. *(statistics from Digital Fire House)*



Scan the QR code for more info!

JUNE 2 TUESDAY	JOAN PISANI COMMUNITY CENTER 19655 Allendale Ave, Saratoga	IN PERSON	6:00 PM - 8:00 PM
JULY 15 WEDNESDAY	CUPERTINO COMMUNITY HALL 10300 Torre Ave, Cupertino	IN PERSON	6:00 PM - 8:00 PM
AUGUST 27 THURSDAY	LOS ALTOS COMMUNITY CENTER 97 Hillview Ave, Los Altos	IN PERSON	6:00 PM - 8:00 PM



REGISTER TODAY!

SCCFD.EVENTBRITE.COM
OR
408-378-4010





SARATOGA FIRE PROTECTION DISTRICT

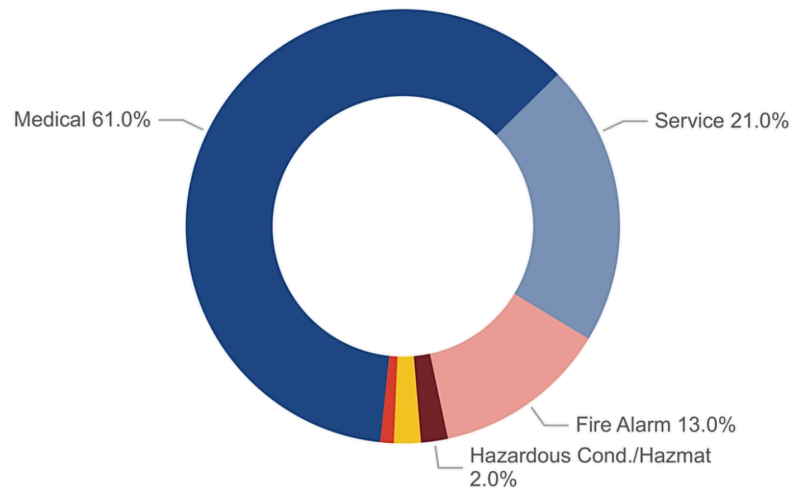
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EMERGENCY AND SERVICE CALLS

Dispatched Incident Type	Incidents	Percentage (%)
Fire - Structure, Veg., Other	1	1.0%
Fire Alarm	13	13.0%
Hazardous Cond./Hazmat	2	2.0%
Medical	61	61.0%
Rescue	2	2.0%
Service	21	21.0%
Total	100	100.0%

CALL BREAK DOWN

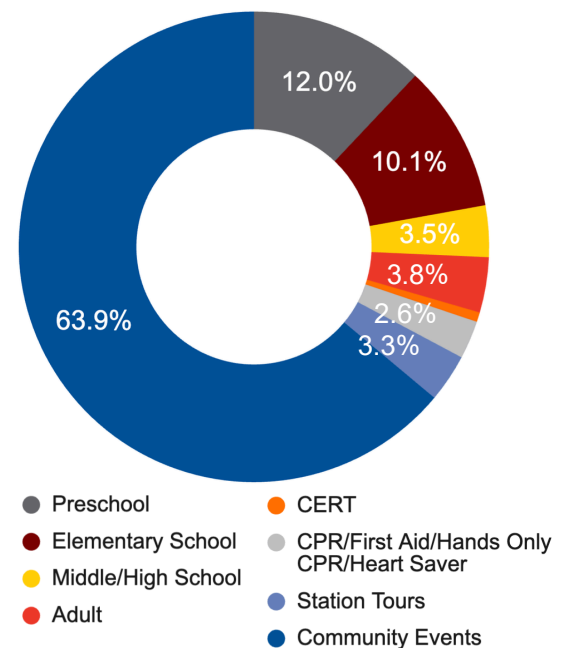


SIGNIFICANT INCIDENTS

C261120013, 4/22/26 – Firefighters arrived to find a large two-story home with a moderate amount of smoke showing from the chimney. Two residents were on the second story balcony yelling for help and were safely evacuated with the family pet. The historic home required extensive overhaul to fully extinguish the fire. The residents and two firefighters were taken to local hospitals for evaluation.

COMMUNITY EDUCATION 3/1/26 - 4/30/26

CERRS Classes/Events/Presentations - All Stations	
Preschool	510
Elementary School	429
Middle/High School	150
Adult	161
CERT	28
CPR/First Aid/Hands Only CPR/Heart Saver	111
Station Tours	140
Community Events	2,708
Total Attendees	4237





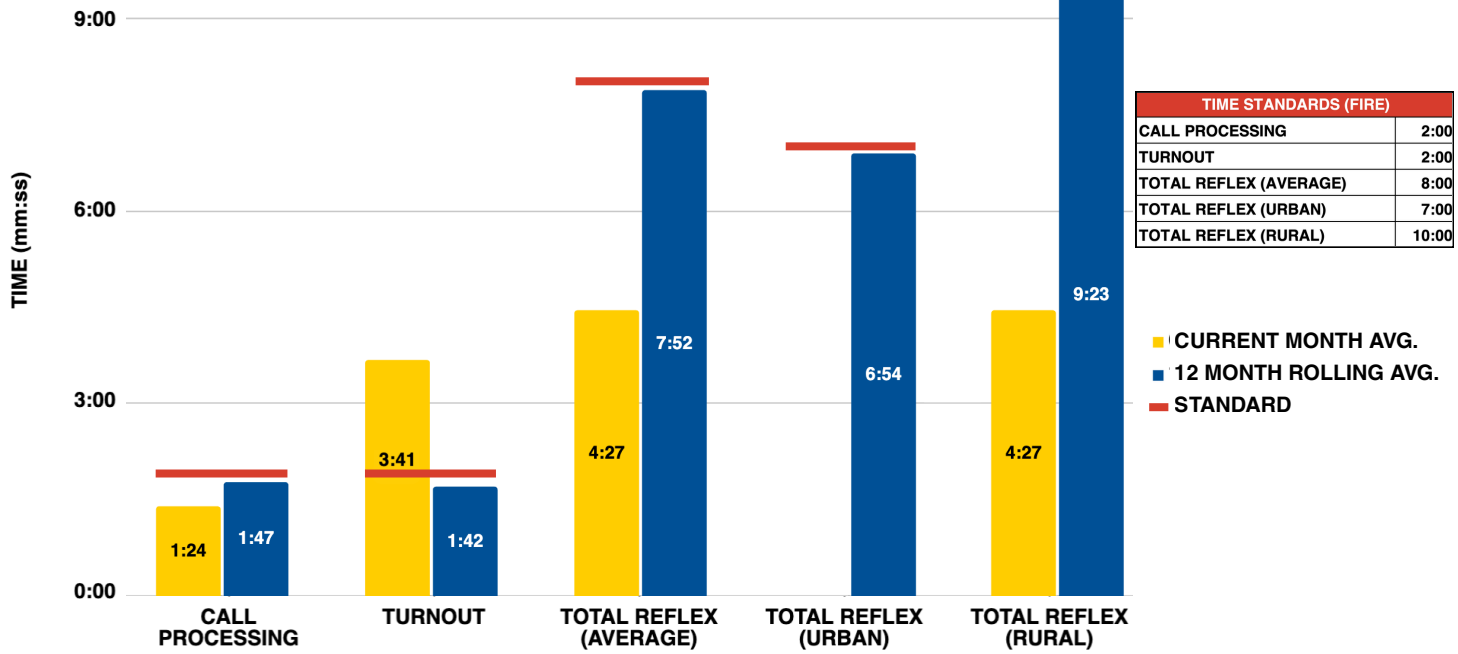
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Average Time for Fire Responses

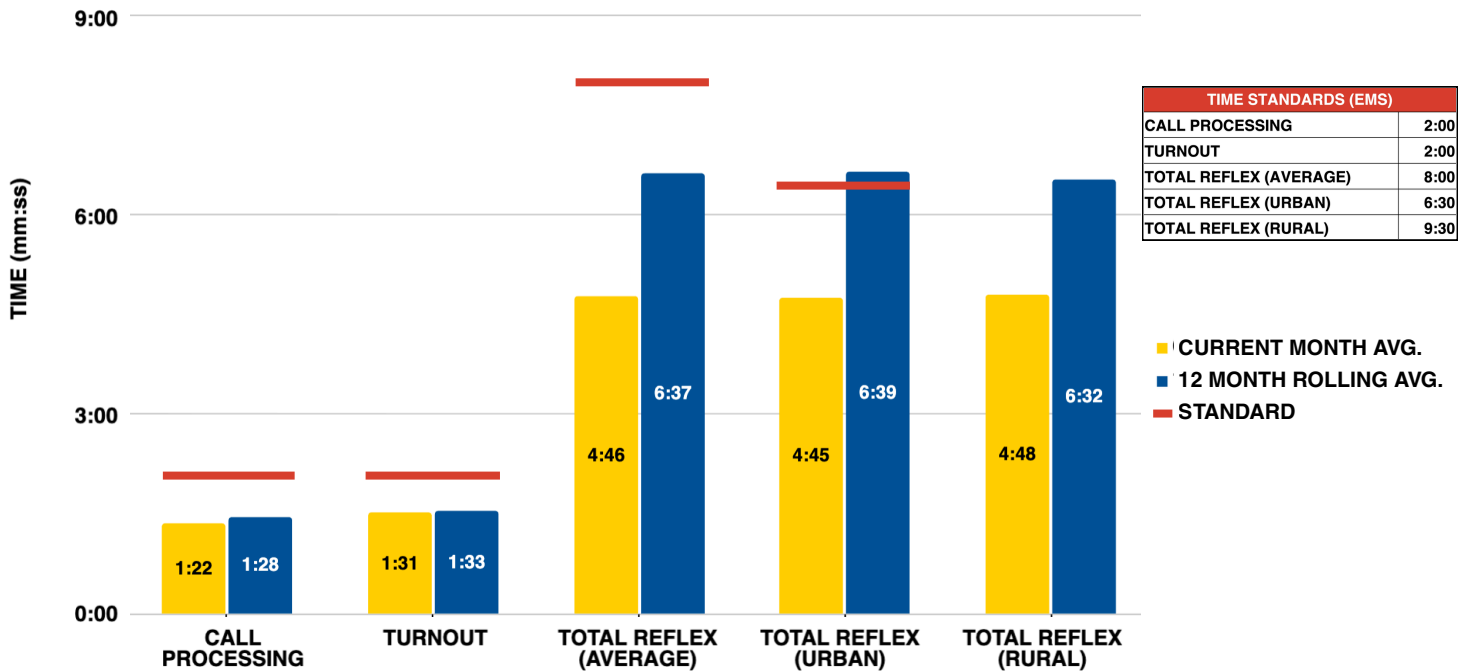
1 Fire Responses in April



TIME STANDARDS (FIRE)	
CALL PROCESSING	2:00
TURNOUT	2:00
TOTAL REFLEX (AVERAGE)	8:00
TOTAL REFLEX (URBAN)	7:00
TOTAL REFLEX (RURAL)	10:00

Average Time for Fire Apparatus Responding to Medical Emergencies

61 Medical Responses in April



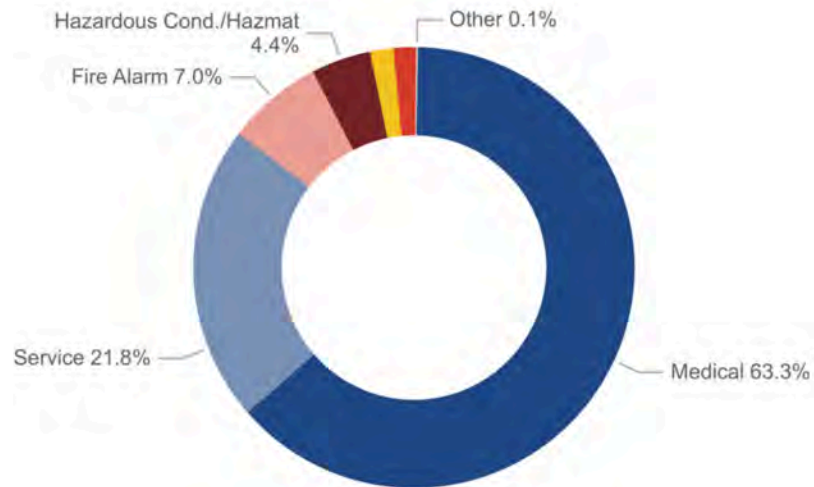
TIME STANDARDS (EMS)	
CALL PROCESSING	2:00
TURNOUT	2:00
TOTAL REFLEX (AVERAGE)	8:00
TOTAL REFLEX (URBAN)	6:30
TOTAL REFLEX (RURAL)	9:30



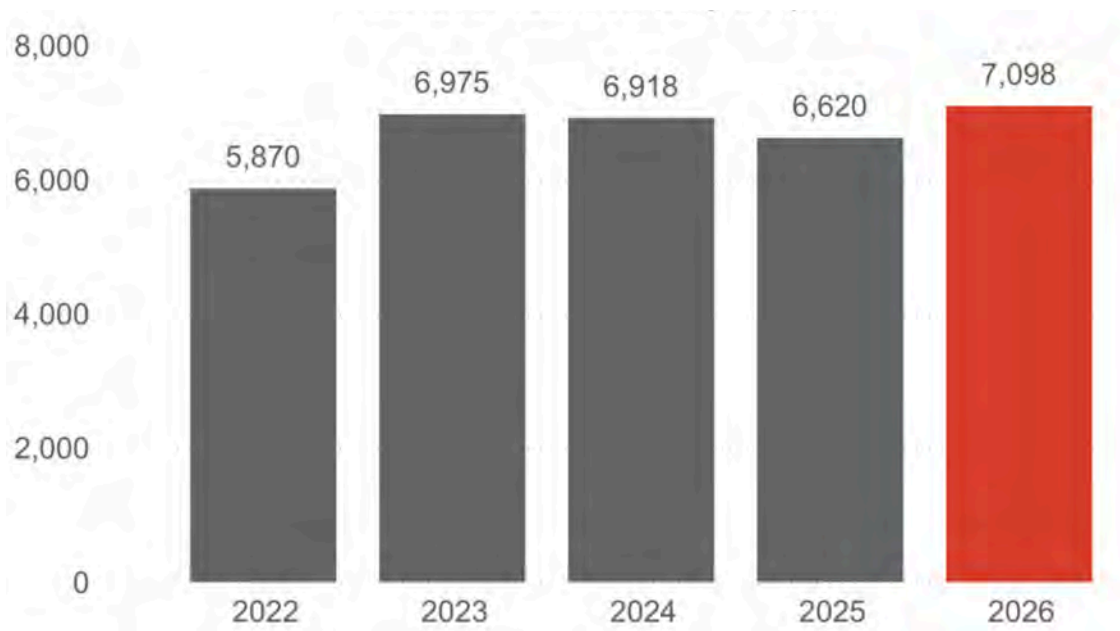
DEPARTMENT TOTAL RESPONSE STATISTICS APRIL 2026

Number of Incidents by Type April 2026

Dispatched Incident Type	Incidents	Percentage (%)
Fire - Structure, Veg., Other	30	1.7%
Fire Alarm	127	7.0%
Hazardous Cond./Hazmat	79	4.4%
Medical	1,146	63.3%
Other	2	0.1%
Rescue	31	1.7%
Service	395	21.8%
Total	1,810	100.0%



Number of Incidents Year to Date Year Over Year - January to April





National Water Safety Month

Pool simple steps
save lives
SAFELY



Headed back to the pool this summer?

Always Pool Safely!

Safety Tips to Prevent Drownings:



Always watch kids in and around the water- and designate a water watcher.



Teach children to swim-- or sign them up for swim classes.



Properly fence all pools at least 4-feet in height around the perimeter of the pool/spa.



Use a self-closing and self-latching gate.



Stay away from drains and other pool openings.



Know life-saving skills, including CPR for adults and kids.



Click here
to learn more about
County Fire's
CPR Programs!

Take Time For Safety!

☹️ Drowning is the leading cause of unintentional injury death for children ages 1-4 and the second for children ages 5-14 (CDC)

☹️ Drowning is silent, and can happen as fast as 30 seconds (NDPA)

☹️ For every fatal drowning, many more children receive emergency care for non-fatal, yet serious, submersions that can cause long-term disability. (American Red Cross)

Safety starts with education for the whole family.

Additional Resources:

- ☀️ Pool Safety - [U.S. Consumer Product Safety Commission \(CPSC\)](https://www.cpsc.gov/)
- ☀️ [National Water Safety Month](#)
- ☀️ [National Drowning Prevention Alliance](#)